MIT 2011 (5th) Information Quality Industry Symposium

Location Massachusetts Institute of Technology Tang Building (E51) in the MIT East Campus 70 Memorial Drive, Cambridge, MA, USA Dress Code: Business casual

Date: July 13 - July 15, 2011

http://mitiq.MIT.edu/IQIS/2011 Contact: Dr. Richard Wang, 617-304-3120, rwang@mit.edu MIT IQ Program Director

WEDNES	5DAY, July 13, 2011	
8:15- 9:00 AM	CONTINENTAL BREAKFAST & REGISTRATION	Room
9:00- 10:30 AM	Session T1A Financial Service Industry Enterprise Data Management Michael Atkin, EDM Council Executive Director	E51-325
Tutorial Sessions	Session T1B:Improving Data Portability and Long Term Data Retention through ISO Standards 8000 and 22745 Dr. Gerald Radack, PiLog USA Inc.	E51-345
	Session T1C Building a Practical Data Quality Management Solution for an Academic Medical Center Bruce Davidson, Alein Chun, Ann Chu, and Thai Lam Data Quality Management Team Resource & Outcomes Management Department Cedars-Sinai Medical Center	E51-372
	Session T1D: "One-To-Manyor Much Too Much?" A tutorial about efficient, effective requirements analysis that promotes information quality by recycling some best practices, reconditioning some others, and debunking and discarding the rest Joe Maguire, O'Kelly Associates	E51-376
10:30- 10:45 AM	COFFEE BREAK	
10:45- 12:15 PM Tutorial Sessions	 Session T2A The Butterfly Effect of Data Quality Following the Impact of IQ on Revenue, Efficiency and Compliance Steve Sarsfield, Talend Case Study: Catching Fraud in Alameda County, CA Earl Stevens, Alpine Consulting 	E51-325
	Session T2B Data Archiving Data Quality and Database Archiving: The Intersection of Two Important Data Management Functions Jack Olson, SvalTech	E51-345

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	Session T2C Enterprise Data Architecture	E51-372
	Application of the Federal Data Quality Framework and the Federal Enterprise	
	Architecture Reference Models	
	Suzanne Acar, Federal Data Architecture Subcommittee	
	Mark Amspoker, ATSC	
12:15-	LUNCH, OPENING, & CDO FORUM	E51-345
2:15 PM		
Plenary	Chairs' Welcome and Opening Remarks	
Session	Symposium Chair	
	Richard Wang, Linda Kresl, Willa Pickering	
	Program Co-Chairs	
	Suzanne Acar, Peter Anlyan, Joseph M. Bugajski	
	ACM- Journal of Data and Information Quality Update	
	Stuart Madnick & Yang Lee	
	UALR MSIQ/PhD Update	
	John Talburt & Rolf Wigand	
	IQ Societies Update	
	QIBRAS (Brazil), ExQI (France), DGIQ (Germany), ArgIQ (Argentina), AECDI (Spain), CNIQ (China), IAIDQ	
	MIT 2012 IQIS Announcement Joe Maguire (Business & Finance), Michael Nix (Healthcare), Annette Pence	
	(Government)	
	Rosetta Stone for Information Quality (RS4IQ) Version 0.1	
	James Funk, Yang Lee, Xitong Li, Richard Wang	
	MIT2011IQIS Awards Ceremony	
	An MIT CTPID Vision, Strategy and Perspective for MITIQIS	
	"Information Quality and Enterprise Systems"	
	Deborah Nightingale, Director, Center for Technology, Policy, and Industrial Development (CTPID), MIT	
	Chief Data Officer (CDO) Forum	
	Moderator: Joe Bugajski	
	Panelists:	
	Ron Bechtold, Office of the Secretary of Defense, US Government	
	John Bottega, Federal Reserve Bank of New York	
	Joe Bugajski, Gartner Group	
	Mark Goloboy, Monster.com	
	Frank Ponzio, Symbolic Systems, Inc.	
0.15		
2:15-	COFFEE BREAK	
2:30 PM		

0.00		E51 225
2:30-	Session 1A Making Data Valuable to the Enterprise	E51-325
4:00 PM	Session Chair: Joe Bugajski	
Parallel		
Sessions	1. "Data Quality Makes The Big Time: How We Got Here, and Why We'll Never Be	
	Done"	
	Ted Friedman	
	VP Distinguished Analyst	
	Gartner, Inc.	
	2. "Beyond Stakeholder Buy-In: Getting Programmers and Other IT Professionals To	
	Embrace IQ Initiatives"	
	Joe Maguire	
	Principal Analyst and Consultant	
	O'Kelly Associates.	
	Session 1B Panel: Usability in Health Information Technology	E51-345
	Session Chair: Bruce Davidson	E31-345
	Session Chair: Bruce Davidson	
	Data Quality as a Dimension of Usability for Health IT:	
	Update from a Working Group	
	Wil Yu, Office of the National Coordinator for Health IT	
	Bettijoyce Lide, National Institute of Standards and Technology	
	Lana Lowry, National Institute of Standards and Technology	
	Matt Quinn, Agency for Healthcare Research and Quality	
	Emily Patterson, The Ohio State University	
	Ellen Voorhees, National Institute of Standards and Technology	
	Session 1C Civilian Government Agency Perspectives	E51-372
	Session Chair: Suzanne Acar	
	1. An Approach to Data Governance for Data Quality Improvement	
	Laura Duvall	
	Senior IT Specialist, DHS	
	2. IRS Case Study	
	Daniel Chaddock, Director, Solution Engineering, IRS	
1.00		
4:00-	COFFEE BREAK	
4:30 PM		ļ
4:30-	Session 2A Case Studies: IQ at Work	E51-325
6:00 PM	Session Chair: Joe Bugajski	
Parallel		
Sessions	1. "Case Study: How Data Quality has evolved at MathWorks"	
	Kirk Amidon	
	Marketing Data Analyst, MathWorks	
	2. "Integrating IPMAP with Information Life Cycle Management for the Upstream	
	Oil & Gas Industry"	
	Melanie Bell, Robert Elliott, Ed Moore, Yang Lee, Allen Moulton	
	Chevron and MIT	

	Session 2B Panel: DQ in Electronic Health Records Implementation Session Chair: Bruce Davidson	E51-345
	Electronic Health Records (EHR): Benefits and Challenges for Data Quality	
	Michael Nix, Fletcher Allen Health Care, VT Alein Chun, Cedars-Sinai Medical Center, CA Elisa Horbatuk, Stony Brook University Medical Center, NY David Harriman, University of Chicago Medical Center, IL	
	Physician Discussants: Dr. William Greene (Stony Brook Univ.), Dr. Sameer Badlani (Univ. of Chicago), Dr. Paul Rosenau (Fletcher Allen)	
	Session 2C U.S. Air Force Information Quality Initiatives Session Chair: Willa Pickering	E51-372
	 The GIG is up! The Global Information Grid Changes Everything! Harry Pape, Transformation Advisor Windmill International Inc. supporting SAF/AQX 	
	 2. A Man With A Watch: The Convergence of Authoritative Data Sources & Data Quality Thomas Redman Navesink Consulting Group Wright Nodine Jr., Transformation Advisor, Windmill International Inc. supporting HQ USAF/A1X1 	
	 Trusted Data Markets – The Role of Data Quality David Becker, Principal Information Systems Engineer MITRE 	
6:00- 7:30 PM	SYMPOSIUM RECEPTION (ONLY) AT MIT FACULTY CLUB	

THURSE	DAY, July 14, 2011	
8:15-	CONTINENTAL BREAKFAST	
9:00		
AM 9:00-	Session 3A Advances in Information Quality	E51-325
10:30	Session Chair: Yang Lee	151 525
AM		
	1. Developing Standards for Financial Reporting Data	
	Yang Lee, Associate Professor Northeastern University	
	Harry Zhu, Assistant Professor	
	Old Dominion University	
	2. Update: IQ in China Wei (Wayne) Huang	
	Ohio University (Visiting Professor, Xi'an Jiaotong University)	
	3. Update: Chief Data Officer in the Office of the Secretary of Defense	
	Ron Bechtold, OSD CIO Session 3B DQ in Optimization of Electronic Health Records	E51-345
	Session Shi DQ in Optimization of Electronic Health Records Session Chair: Bruce Davidson	E31-343
	1. Human Factors Guidance to Prevent Healthcare Disparities with the Adoption of	
	Electronic Health Records Panel	
	M. Chris Gibbons, MD, Johns Hopkins Urban Health Institute Lana Lowry, National Institute of Standards and Technology	
	Matt Quinn, Agency for Healthcare Research and Quality	
	Bettijoyce Lide, National Institute of Standards and Technology	
	2. Re-Design of EHR Screens and Data Elements to Optimize Use by Providers Paul Rosenau, MD	
	Vermont Children's Hospital Director for Quality	
	Vermont Children's Hospital at Fletcher Allen Health Care	
	Michael Nix	
	Clinical/Operations Measurement Group Manager	
	James M. Jeffords Institute for Quality & Operational Effectiveness Fletcher Allen Health Care	
	Hannah Avarraschild	
	Measurement Support Associate	
	Clinical/Operations Measurement Group Manager	
	James M. Jeffords Institute for Quality & Operational Effectiveness	E51 270
	Session 3C National Defense Perspectives Panel Panel Chair: Willa Pickering	E51-372
	Panelists: John Hohwald, Senior Principal Research Engineer,	
	Lockheed Martin	
	Susmit Patel, MITRE Corporation Frank Ponzio, President/CEO, Symbolic Systems, Inc.	
10:30-	COFFEE BREAK	
11:00		
AM		

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11 AM-	Session 4A Measuring and Reporting Data Quality	E51-325
11 AM- 12:30	Session Chair: Joe Bugajski	E31-525
PM	Session Chair. Joe Dugajski	
Parallel	1. The Value of Data Quality Solutions	
Sessions	Deepa Srinivasan	
563510113	IT Applications Manager	
	National Instruments	
	Christine McClary	
	Internal Consultant, Business Intelligence Group	
	National Instruments	
	2. "Visualizing Financial Information Quality Using Heat Maps and Semantic Data	
	Quality Rating System"	
	Ashu Bhatnagar, CEO	
	Good Morning Research	
	Session 4B HIT Trends and Your Organization	E51-345
	Session Chairs: Peter Anlyan	
	1. HITECH investments in HIT and what we're seeing in the field as a result	
	Laura Adams, CEO	
	Rhode Island Quality Institute (RIQI)	
	2. IT and Comparative Effectiveness Research	
	Don Goldmann, MD, Senior VP	
	Institute for Healthcare Improvement (IHI) Session 4C	E51-372
	Practical Approaches	E31-372
	Session Chair: Bob Kenley	
	Program Manager, MIT Lean Advancement Initiative	
	1. Transforming Colorado Government for Today and the Future	
	Micheline Casey, Former Chief Data Officer	
	Governor's Office of Information Technology	
	2. The "Tagged Data Authority Engine" — Assurance and Data Integrity for	
	Government Agencies and Fusion Centers	
	Shawn P. McCarthy, Director of Research	
	IDC Government Insights	
12:30-	LUNCH, SURVEYS & KEYNOTE SPEECH	E51-345
2:15PM		LJ1-JTJ
	Survey 1. Information Sharing: Information Quality in Supply Chain Relationships	
	Yang Lee, MIT & Northeastern University	
	Gilbert Nyaga, Northeastern University	
	2. A Poll on the Vendor's Perspective for MIT2012IQIS	
	Steve Sarsfield, Talend & Richard Wang, MIT IQ Program	
	Keynote Speech Data, Quality, & Becoming a C.R.A.P. Detector	
	Steve Meurer, Senior Vice President	
	Comparative Data & Informatics University HealthSystem Consortium	
2:15-	COFFEE BREAK	
2:30 PM		
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2.20		E51 225
2:30- 4:00 PM	Session 5A Future Data: Drag the Enterprise into the 21 st Century Session Chair: Joe Bugajski	E51-325
Parallel	Session Chan. Joe Bugajski	
Sessions	1. "Tweeting & Blogging to World-Class Data Governance - a tale or reality?"	
	Kimmo Kontra	
	Chairman	
	Datpro	
	2. "Data Clouds: One Small Step for IT, One Giant Leap for Modern Enterprises"	
	Lyn Robison	
	Research VP and Director of Data Management Research	
	Gartner, Inc.	E51 245
	Session 5B Data Aggregator's Dilemma: Partnerships for Managing Data Quality in a Shared Database	E51-345
	Shared Database	
	Session Chair: Bruce Davidson	
	Panelists:	
	Allen Juris	
	University HealthSystem Consortium	
	Martha Radford, MD, FACC, FAHA	
	NYU, Chief Quality Officer	
	Eric Hixson, PhD, MBA	
	Cleveland Clinics, Director, Data Resources Management Allison Sabel, MD, PhD, MPH	
	Denver Health, Director of Biostatistics & Clinical Data Warehouse	
	Session SC NATO Perspectives	E51-372
	Session Chair: Willa Pickering	2010/2
	1. The NATO Codification System: Improving Data Quality Using ISO Standards	
	22745 and 8000	
	Ian Smith, NCS Transformation Steering Group	
	2. The NATO Codification System: Implementing the Standard and Continuous	
	Improvement of Cost Effectiveness and Data Quality	
	Henriette Schromm, Senior Project Manager, ESG	
	3. Faster, Better and Lower Cost Access to Authoritative Supplier and Manufacturers	
	Data	
	Peter Benson, CTO, ECCMA	
	4. Cataloging at Source in Dreating	
	4. Cataloging at Source in Practice Salomon de Jager, Executive Director, PiLog	
4:00-	COFFEE BREAK	
4:30 PM		
4:30-	Session 6A Models and Metadata:	E51-325
6:00 PM	Session Chair: Joe Bugajski	
Parallel		
Sessions	1. "Repository Redux: Lessons Learned from 40 Years of Metadata Repositories"	
	David Eddy, General Manager	
	David Eddy & Associates	
	2. "Semantic Metadata for Data Quality: Impact on Data Integration"	
	David S. Frankel, Lead Standards Architect – Model Driven Systems	
	SAP Labs	

	Session 6B The Business Value of Data Quality Session Chair: Anne Marie Smith, LiquidHub, Inc.	E51-345
	 Making It Real – The Business Value of Data Quality at Sallie Mae Michele Koch, Director, Enterprise Data Management Sallie Mae 	
	 How to Assess the Business Value of Data Quality Danette McGilvray, President and Principal Granite Falls Consulting, Inc. 	
	Session 6C IQ Perspectives Session Chair: John Talburt	E51-372
	 Bringing in the Emerging <i>Realized</i> Information Age 3.0 Larry English, President Information Impact International, Inc. 	
	2. Update: IQ Certification Program – UALR/IAIDQ John Talburt, UALR	
6:00- 7:30 PM	SYMPOSIUM RECEPTION ONLY AT MIT FACULTY CLUB	

FRIDAY,	July 15, 2011	
8:15-	CONTINENTAL BREAKFAST	
9:00		
AM		
9:00-	Session 7A The Data Economy	E51-325
10:30	Session Chair: Joe Bugajski	
AM		
Parallel	1. "Infonomics: The Economics of Information and Principles of Information Asset	
Sessions	Management"	
	Doug Laney	
	Eminence Lead, Deloitte Analytics Institute	
	Deloitte Consulting LLP	
	2. "The Decision Model: An Introduction and a Case Study at Freddie Mac"	
	Barbara von Halle and Larry Goldberg	
	Managing Partners	
	Knowledge Partners International, LLC (KPI)	
	Tom Schweikert	
	Business Rules Manager, Information & Decision Management	
	Freddie Mac	
	Session 7B Key Information Quality Issues in Healthcare IT	E51-345
	Session Chair: Peter Anlyan	
	1. Meaningful Use in Five Years	
	Michele Madison	
	Morris, Manning and Martin, LLP	
	David Steele, CIO	
	St. Francis Hospital	
	2. Data Quality and Interoperability of Identity Data in the Veterans Health	
	Administration	
	Sara Temlitz & Alice Cave	
	Veterans Health Administration	

	 Session 7C Perspectives from Military and Intelligence Activities Session Chair: TBD Lessons Learned in Implementing Metadata and XML Standards to Improve Quality and Discoverability of Intelligence Doug Whall, Alanthus Associates A Data Quality Strategy for Large Organizations – How the German Armed Forces manage master data quality in the logistics domain LTC Joachim Sobota and CPT Christian Fürber, Joint Support Command, German Armed Forces 	E51-372
10:30- 10:45	COFFEE BREAK	
AM		
10:45 -	CLOSING PLENARY SESSION	E51-345
12:00	Open Discussion & Closing Remarks	
PM	Moderator: Stuart Madnick, MIT Sloan School of Management	
Plenary		
Session		
	END OF THE SYMPOSIUM	

<u>Pre-Symposium Event I</u>: The Organizing Committee of MITIQIS is offering a workshop on Tuesday, July 12, 2011 (0900-1600), E51-372 at MIT. The registration is free for Symposium attendees. Facilitators are Peter Anlyan and Earl Hadden and, in part, by Richard Wang.

"Leading Through Information Quality" -Part of the <u>PPI – Strategic Breakthrough</u> Methodology

The confluence of development of people, process and information is crucial to reaching the mature stage of data quality. In many organizations, an important challenge within this triumvirate is the ability of people to navigate the political waters and conflict inherent in teaming with cross-functional teams and gaining sponsorship at the top. Successful efforts are dependent on basic management, leadership and communication skills. <u>Register here.</u> For more information, contact Peter Anlyan at <u>peter@anlyanconsulting.com</u> or 919-669-0052.

<u>Post-Symposium Event I</u>: Experiences Achieving Data Quality in a High Volume DoD Operational Environment, Friday, July 15, 2011 (1300-1700), E51-325, MIT. Frank Ponzio, Jr. (Symbolic Systems, Inc.)

The forum discussions will be based on seven years (and counting) experiences that have resulted from implementing and now maintaining data quality processes while building tailored data products that rely on authoritative data sources for input. This high volume production environment develops data products for military systems that are built on a demanding schedule.

To continuously improve the data products' data quality requires an agile development environment, with enduring capabilities and certain critical skills. The workshop will focus on the risks, threats, and opportunities that the team has had to address in order to achieve and stay successful despite unreliable authoritative data sources. It will also include a discussion of experiences and challenges developing and maintaining data quality processes, tools, and staff.

Post-Symposium Event II: EDM Council Meeting by Michael Atkin, Friday, July 15, 2011 (1300-1700), E51-345, MIT. The event is independent of MIT2011IQIS Symposium. Contact atkin@edmcouncil.org.