

## Keynote Speaker

# Arkansas: Leading the Race in Information Quality Education

**Agency Director: Claire Bailey**  
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Claire Bailey serves as Agency Director of the Department of Information Systems (DIS). In this role, she leads 200+ professionals responsible for the State of Arkansas' state network, telecommunications services, and information systems.

### Professional Highlights:

- 15 years' experience in State Government
- international certification as a Professional Project Manager
- project manager for Arkansas's first significant step toward Egovernment, Streamline Auto Renewal (STAR)
- led system solutions for key agencies including
  - DFA - State Drivers License
  - DHS - Child Abuse and Neglect
  - Arkansas Public Retirement Systems (APERS)

Claire directed DIS' security program efforts, including the establishment of firewall and related security measures. She has chaired the Security special interest group for the National Association of Telecommunications and Technology Professionals Serving State Governments. She also serves on the board of the Information Network of Arkansas ([INA](#)) and has served as co-chair of the Program Committee with the Arkansas InfraGard Chapter, an organization that is sponsored by the Federal Bureau of Investigation. Furthermore, she is dedicated to sharing security information in both the public and private sector.

Claire's private sector experience includes working as a Senior System Analyst at J.B. Hunt Transport in Lowell, Arkansas and as a Systems Analyst at Texas Instruments, Inc. She holds a Bachelor of Science degree in Computer Science from Texas A&M University at Commerce.

Claire is an active participant in the National Association of State Telecommunications Directors ([NASTD](#)), Central AR Project Management Institute ([PMI](#)) and Association for Users of Telecommunications and Information Systems ([AUTIS](#)).